

ધી સર્વોદય નાગરીક સહકારી બેંક લી.  
મહિલા આર્ટ્સ કોલેજ

વિજાપુર રોડ, મહેતાપુરા, પો.સવગઢ, તા.હિંમતનગર  
૩૮૩૨૨૦. જિ.સાબરકાંઠા, ગુજરાત.  
ફોન અને ફેક્સ : ૦૨૭૭૨ - ૨૨૨૧૪૨, ૨૨૨૮૪૭



I./C. Principal - Dr. Nazima R. Shaikh  
Mo. 94264 27048

The Sarvodaya Na. Sah. Bank Ltd.  
**Mahila Arts College**

Vijapur Road, Mehtapura,  
At.&Po. Savgad, Ta. Himatnagar-383 220.  
Dist. Sabarkantha, GUJARAT.  
Ph. & Fax : 02772-222142, 222847

E-mail : sbmahila@gmail.com - Website : www.sbmartscollege.org  
**Memorandum of Understanding MOU**

This Memorandum of Understanding MOU is entered into by and between

The Sarvodaya Nagrik Sahakari Bank Ltd. Mahila Arts College, Mehtapura, Himmatnagar

And MGR Technologies.

Date: 25-03-2022

**1. Purpose**

This MOU outlines the agreement between The Sarvodaya Nagrik Sahakari Bank Ltd Mahila Arts College Mehtapura Himmatnagar and MGR Technologies to maintain and regularly update the institutions IT infrastructure including but not limited to computer labs servers' hardware software learning management systems virtual classroom platforms and network security.

**2. Terms and conditions**

The College:

The College will provide the technician access to all IT equipment and infrastructure as required for maintenance and upgrades.

- The College will provide timely feedback regarding IT performance and areas requiring improvement based on feedback from students and staff.

- The College will support the technician in implementing necessary security protocols including the maintenance of CCTV cameras and data protection measures.

- The College will facilitate the technicians work through clear communication and cooperation in scheduling updates and addressing urgent IT issues.

The Service Provider:

- The service provider regular upgrades and maintains all computer labs servers and essential hardware to ensure compliance with current standards.

- The service provider keeps the institutions software and applications including learning management systems and virtual classroom platforms up to date.

- The service provider ensures the campus Wi-Fi is fast and reliable offering uninterrupted access to online resources virtual classes and research tools.

- The service provider prioritizes security through regular updates to network security systems and maintenance of CCTV cameras throughout the campus.

- The service provider responds to IT issues and suggestions for improvements provided by the institution in a timely and effective manner



  
Incharge Principal  
S. B. Mahila Arts College  
Himatnagar

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### 3. Duration

This MOU is effective from the date mentioned above and will remain in effect until December 2025 with the option for renewal based on mutual agreement

### 4. Payment and Compensation

Details about the technicians or IT service providers fees or compensation for services including frequency of payment and method

### 5. Confidentiality and Data Protection

Both parties agree to comply with applicable data protection regulations MGR Technologies agrees to maintain the confidentiality of all sensitive data accessed during their services

### 6. Termination

Either party may terminate this agreement by providing time written notice to the other party

### 7. Dispute Resolution

Any disputes arising under this MOU will be resolved through mutual negotiation If a resolution cannot be reached both parties agree to enter mediation

### 8. Amendments

This MOU may be amended by mutual written agreement of both parties at any time during the term of this agreement

### Signatures

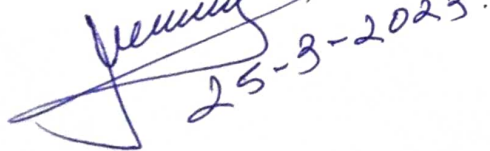
Signed on this day of month year

 25.3.2024

The Sarvodaya Nagrik Sahakari Bank Ltd.,

Mahila Arts College, Mehtapura, Himmatnagar

Technicians or Providers Representative

 25-3-2023



  
Incharge Principal  
S. B. Mahila Arts College  
Himmatnagar